

eBucks Partners: eBucks and CTM Festive 2021

COMPETITION RULES

Date these rules were first published: 17 November 2021

Date these rules were last changed: N/A

Read these Competition rules carefully. These Competition rules (“rules”) explain your rights and duties in connection with this Competition. If you take part in this Competition and/or accept any prize, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these Competition rules.

Competition Name:	eBucks and CTM Sithi Wana Festive 2021
Promoter(s) Name(s):	<p>This Competition is run by FNB-eBucks, a business unit within First National Bank, a division of FirstRand Bank Limited (Registration No. 1929/001225/06 (“eBucks”)), an Authorised Financial services and Registered Credit provider having its principal place of business at 7 Merchant Place, 1st Floor, 9 Fredman Drive, Sandton, Gauteng, South Africa, 2000, in collaboration with Italtile Limited. The person responsible for conducting the promotional Competition on behalf of eBucks is Adrian Peters a Partner Growth Manager at FNB-eBucks. In these rules we refer to the above promoter(s) as “the promoter(s)”, or “us” or “we”. We will refer to participants as “you”.</p> <p>Italtile Limited is a proudly South African manufacturer, franchisor and retailer of tiles, bathroomware and other related home-finishing products. The Group’s retail brands are CTM, Italtile Retail, TopT and U-Light, represented through a network of stores, including online webstores, in Southern and East Africa. The retail operation is strategically supported by a vertically integrated supply chain comprising key manufacturers, import operations and an extensive property portfolio. Italtile Limited Registration number 1955/000558/06</p>
The Competition:	The purpose of the Competition is to offer customers a chance to win CTM shopping vouchers
How to participate/enter?	Spend R2500.00 or more instore or online at https://www.ctm.co.za/ and automatically be entered into a draw to win one of 10 x R10 000.00 CTM vouchers. Payment must be made using your FNB/RMB Private Banking card and/or eBucks.
The prizes	10 x R10 000.00 CTM vouchers.
Competition starts on:	Competition starts on 17 November 2021 at 00:00:01am
Competition ends on:	Competition ends on 24 December 2021 at 11:59:59 pm. The promoter(s) reserve the right to extend the Competition by amending these rules.
Is there a limit on the number of times a customer can redeem/ enter?	There is no limit to the number of entries per client. Each purchase/transaction of R2500.00 or more will count as a separate entry, and the minimum amount is not cumulative (for example, one R5000.00 purchase will count as one entry, not two separate entries).
Eligibility: Who qualifies to take part?	This Competition is open to any legal resident of the Republic of South Africa who is a natural person, 18 years of age or older at the time of entry, has an FNB/RMB Private Bank transactional account and is a member of the eBucks Rewards Programme.

<p>Who cannot take part?</p>	<p>The following persons may not take part in this Competition, will be disqualified if they do and will forfeit any prizes that may have been awarded to them:</p> <ul style="list-style-type: none"> a) Any employee of the promoter(s). b) Any director, member, partner, agent of, or consultant of the promoter(s). c) Any other person who directly or indirectly controls the promoter(s). d) Any supplier of goods and services in connection with this Competition. e) The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, c, or d, above
<p>How will winner(s) be chosen?</p>	<p>A draw will take place during the week of 7 January 2022 to determine the winners. The random entry drawn will be checked to establish whether it meets the Competition qualifying and eligibility criteria. The random draw will be overseen by the Legal, Risk & Compliance team at the eBucks office. The winners will be drawn from the transactional sales data for the Competition period.</p> <p>Should the Competition draw be postponed to another date for any reason whatsoever, the new date will be published on the eBucks and CTM websites. The random entries drawn will be checked to establish whether they meet the Competition qualifying criteria and if so that entry will be the prize winners, subject to eBucks being able to contact such winners within 72 (seventy two) hours of the draw taking place. If the qualifying criteria to enter the Competition are not met, a further random draw will take place until a randomly selected, valid entry meets the eligibility criteria.</p>
<p>How and when will winner(s) names be announced?</p>	<p>The prize winners will be contacted directly by eBucks by 14 January 2022. The winners will also be announced on eBucks.com provided that they agree to the announcement. Winners' names also will be published on the official CTM website (www.ctm.co.za) and on the official CTM Facebook page (https://www.facebook.com/CTM.SouthAfrica) and the Official CTM Twitter page (@CTMAfrica) and the Official CTM Instagram account (https://www.instagram.com/ctmafrica/) provided they agree to the announcement.</p> <p>If the prize winner cannot accept the prize for any reason whatsoever or cannot be reached through no fault of the Promoter after 3 days and atleast 3 attempts, the prize will be awarded to the entrant who was drawn second or third and so on.</p>
<p>How will winners receive the prizes?</p>	<p>CTM will contact the winners to ascertain which is their closest CTM store and the prize will then be redeemed at that store.</p> <p>The winner will be required to provide CTM with proof of identification in the form of a copy of his/her identity document, passport or driver's licence.</p>
<p>Data Usage and Privacy Policy</p>	<p>Participants in the Competition understand and agree that in order to offer the Competition, we may collect and use personal information about participants. This personal information may include a participant's first name, last name, email address, mobile number and in certain instances your image. Personal data, which participants provide, may, subject to prevailing law, be used for future eBucks marketing activity, unless you notify eBucks that you wish to opt out of receiving such marketing communications. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of eBucks, our members, customers or the public.</p>
<p>General</p>	<p>No correspondence will be entered into regarding either this Competition or these rules. In the unlikely event of a dispute, eBucks' decision shall be final. eBucks reserves the right to amend, modify, cancel or withdraw any aspect of this Competition in its sole discretion at any time without notice or liability. eBucks cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. The laws of the Republic of South Africa govern this Competition. If any provision or part of these rules is deemed void or otherwise unenforceable in law, then that provision or part shall be deemed excluded and the remainder of these rules shall remain in force. Any violation of these rules will result in the immediate disqualification of the transgressing participant from the Competition. Participants may be invited to participate in Public Relations activities and other marketing and social media advertising</p>

	<p>initiatives as organized by FNB as a result of this Competition however, participants reserve the right to refuse such participation.</p> <p>We will not be held liable for any misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our Competition material.</p>
Tax Implications	<p>IMPORTANT NOTICE: TAX IMPLICATIONS</p> <p>We strongly recommend that You obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prize/s, awards and eBucks rewards obtained in respect of this incentive.</p> <p>You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards and eBucks rewards due to You for participating in this incentive.</p> <p>You agree that You will not hold Us, FNB or FirstRand Bank Limited ("the Bank") liable and You hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s, awards and eBucks rewards or the charges in respect thereof.</p>
Rule Amendments	<p>These Rules cannot be modified or superseded except by FNB, in its reasonable discretion, in a written revision to these Rules posted on the FNB website and, at FNB' sole discretion, using other potential official Competition communication methods reasonably calculated to reach a majority of potential participants. A copy of these Rules can be found on the FNB website.</p>
Contact for Enquires	<p>adrian.peters@ebucks.com</p>

IMPORTANT

- You agree to indemnify the promoters fully for any loss or damage the promoters may suffer because you breached the Competition rules. This means you agree to reimburse the promoters for the following: any loss or damage they suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client scale.
- You also agree to indemnify the promoters for any loss or damage you suffered because you took part in this Competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so

of your own free will. This means that you cannot hold the promoters legally responsible for any loss or damage or legal expenses you suffered because you took part in this Competition or used the prize.

- You will protect the promoters from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Competition rules b) took part in this Competition or c) and such person used a prize.

GENERAL RULES

- If you fail to comply with any part of these rules you will be disqualified, and you will forfeit any prize(s).
- You may not attempt to do anything to change the outcome of the Competition in any way.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg, 2001.