

# Terms and Conditions for Swipe and Win (Instore) Competitions

## FNB eBucks & Clicks Seniors Month Competition Terms and Conditions

1. By entering the “FNB eBucks and Clicks Seniors Month” competition, all participants agree to be bound by these terms and conditions.
2. In order to be eligible to enter the competition, a participant:
  - 2.1 must be at least 60 years of age and older and residing in the Republic of South Africa; and
  - 2.2 a member of the Clicks Customer Loyalty Programme (“Clicks ClubCard Programme”).
  - 2.3 **must purchase at Clicks either in-store or online during the month of October 2023 and swipe his/her Clicks ClubCard during the purchase** for in-store, or enter their ClubCard number for online.
  - 2.4 **must hold an FNB or RMB Private Bank transactional account with all accounts in good standing**
  - 2.5 **must be an FNB eBucks member**
  - 2.6 **must pay with their FNB or RMB Private Bank Card, or FNB eBucks Card.**
3. All participants who meet the eligibility requirements set out above will be automatically entered into the competition.
4. The following persons and entities are not eligible to participate in the competition:
  - 4.1 directors, members, partners, employees, agents of or consultants to Clicks Retailers (Pty) Ltd, its subsidiaries, divisions and/or associated companies (“Clicks”) or any other person who directly or indirectly controls or is controlled by Clicks, and their spouses, life partners, immediate family members and business partners;
  - 4.2 directors, members, partners, employees, agents of or consultants to the advertising and promotion agencies of Clicks and their spouses, life partners, immediate family members and business partners; and
  - 4.3 directors, members, partners, employees, agents of or consultants to (“FirstRand Group”) or any other person who directly or indirectly controls or is controlled by **the Supplier** and their spouses, life partners, immediate family members and business partners.
5. The competition commences at 00:00:01 on 01 October 2023 and closes on 31 October 2023 at 23:59:59.
6. **Eight (8)** winners will be drawn by random selection from all eligible entries by 30 November 2023. The judges’ decision is final and no correspondence in this regard will be entered into.
7. The prizes for the competition are as follows:
  - 7.1 **1 of 8x R50 000.00 FNB Fixed Deposit accounts placed at FNB.**
8. The prizes are not transferable and cannot be exchanged for cash or for any other item. If, for any reason, FRG cannot provide any of the prizes, FRG will award an alternative prize of a similar value.

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9. Notification and delivery of prizes:
  - 9.1 Each of the winner's contact details will be obtained from Clicks ClubCard Programme and FRG's database. Each winner will be informed telephonically within 30 working days after his/her name has been drawn, that he/she has won the prize.
  - 9.2 Clicks reserves the right to disqualify a winner if he/she does not respond to the telephone call **within 48 working hours** of being contacted indicating that he/she accepts the prize. In such event, Clicks will be entitled to select another winner immediately thereafter.
  - 9.3 **Once the winner has been successfully contacted, FRG will then open the FNB Fixed Deposit account in the winner's name. The Fixed Deposit cannot be cashed out in the 12 months post opening it.**
10. The winners' names will be published on the official Clicks' website and on the eBucks website.
11. Unless the winner specifically states otherwise, each winner agrees to participate in all promotional activity and hereby consents to Clicks and FRG using his/her name, images and/or voice in any promotional material for the purpose of promoting the competition. No compensation will be payable for such use. The winner will have the right to withdraw his/her consent for the use of his/her name, images and/or voice prior to the use thereof by Clicks and/or FRG in any promotional activity.
12. A copy of these terms and conditions will be available on the official Clicks' website from **01 October 2023** until **30 November 2023** and on eBucks.com from 01 to 31 October 2023.
13. **BY PARTICIPATING IN THE COMPETITION, YOU AGREE, SUBJECT TO APPLICABLE LAW, THAT NEITHER CLICKS NOR FRG NOR ANY OF THEIR RESPECTIVE ADVERTISING AGENCIES WILL BE LIABLE FOR ANY LOSSES, DAMAGES, COSTS OR CLAIMS IN CONNECTION WITH THE COMPETITION OR RESULTING FROM ACCEPTANCE, POSSESSION, OR USE OF ANY PRIZE.**
14. **CLICKS RESERVES THE RIGHT TO TERMINATE, SUSPEND OR AMEND THE COMPETITION FOR REASONS BEYOND ITS CONTROL. CLICKS AND ITS SERVICES PROVIDERS, INCLUDING ANY TELEPHONE NETWORK PROVIDERS, ARE NOT RESPONSIBLE FOR INCORRECT OR INACCURATE TRANSCRIPTION OF ENTRY INFORMATION, TECHNICAL MALFUNCTION, LOST OR DELAYED DATA TRANSMISSION, OMISSION, INTERRUPTION, DELETION, LINE FAILURE OR MALFUNCTION OF ANY TELEPHONE NETWORK, COMPUTER EQUIPMENT OR SOFTWARE, THE INABILITY TO ACCESS ANY WEBSITE OR ONLINE SERVICES OR FOR ANY OTHER REASON BEYOND ITS CONTROL.**